

ANALYZING SUSTAINABILITY AND ETHICAL INNOVATION IN MODERN COMMERCE

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Abstract

Using an analytical framework, this paper examines how ethical innovation and sustainability affect contemporary commercial organizations. To investigate the effects of ethical product innovation, corporate social responsibility (CSR), green technology adoption, stakeholder involvement, and sustainable business practices on business performance and consumer trust, a simulated dataset of 200 companies was examined. To assess the consistency of constructs and variations among company types, SPSS was used to perform reliability tests, t-tests, and Mann-Whitney U tests. The findings show that ethical innovation and sustainability greatly improve customer happiness, brand loyalty, and corporate performance. Businesses that actively use CSR and green technologies report having a stronger competitive edge. Managers and legislators can use the study's insights to strategically incorporate sustainable and moral business practices into their operations.

Keywords: Sustainability, Ethical Innovation, Corporate Social Responsibility, Green Technologies, Commerce, Analytical Study, Business Performance

Introduction

Sustainability and ethical innovation have become critical factors in determining an organization's long-term success in today's cutthroat commercial climate. While ethical innovation stresses justice, accountability, and openness in business processes, sustainability focuses on reducing environmental

impact through resource efficiency, the use of green technologies, and great environmental stewardship. This covers socially conscious product development, ethical sourcing, open operations, and fair labor standards. Businesses that use these strategies improve their standing in the marketplace and foster greater trust among stakeholders, investors, and consumers, which eventually boosts long-term resilience and profitability (Porter & Kramer, 2021). When properly combined, sustainability and ethical innovation produce synergies that strengthen stakeholder involvement and organizational adaptability, guaranteeing that businesses stay competitive in a market that is changing quickly (Elkington, 2020).

Even though ethical innovation and sustainability are widely acknowledged to be important, there is still a dearth of empirical research that quantitatively analyzes their combined impact on business outcomes across many industries. The majority of the literature currently in publication discusses these aspects separately without examining how they interact to affect organizational success. By methodically examining how sustainability and ethical innovation work together to influence stakeholder value, business growth, and competitiveness, this study aims to close that gap. The study examines their effects across various commercial sectors using multi-variable SPSS analysis, providing evidence-based insights on how companies might strategically incorporate these practices to achieve both financial success and social responsibility.

Research Gap

Prior studies have mostly focused on sustainability and ethical innovation separately, highlighting either socially conscious innovation or environmental practices rather than their combined impact on business results. Because of this, there is a dearth of empirical data that thoroughly assesses the ways in which these two factors interact to influence stakeholder value, competitiveness, and organizational performance. Furthermore, little is known about sector-specific variations and how consumer perceptions mediate these interactions, which leaves a big knowledge vacuum about how sustainability and ethical innovation work together to impact businesses in a variety of industries. This emphasizes the need for data-driven, multi-variable research methodologies that can capture the intricate relationships between various variables and offer more thorough insights into how they affect the profitability of businesses.

Objectives

- To assess the impact of sustainability and ethical innovation practices on business performance.

- To evaluate differences in ethical and sustainable practices across firm types and sectors.
- To examine the relationships among CSR, green technology adoption, ethical product innovation, and commercial outcomes.

Hypotheses

- **H1:** Sustainability practices positively influence ethical innovation adoption in commercial firms.
- **H2:** Ethical innovation has a significant positive effect on business performance.
- **H3:** There are significant differences in sustainability and ethical innovation practices across firm types and sectors.

Research Methodology

- **Design:** Analytical, cross-sectional study using simulated data.
- **Sample:** 200 commercial firms from multiple sectors.
- **Variables:**
 - Independent Variables: Sustainability Practices, CSR Initiatives, Green Technology Adoption, Ethical Product Innovation.
 - Dependent Variables: Business Performance, Customer Satisfaction, Brand Loyalty.
 - Grouping Variables: Firm Type (Small, Medium, Large), Sector (Retail, Manufacturing, Services).
- **Analysis Tools:** SPSS for reliability testing (Cronbach's alpha), descriptive statistics, t-tests, Mann–Whitney U tests, and interpretation.

Literature Review

- **Elkington (2020)** highlights the concept of the triple bottom line as a framework for sustainable business practices, emphasizing the importance of balancing economic, social, and environmental objectives. The study demonstrates how integrating sustainability into corporate strategy enhances organizational resilience, stakeholder engagement, and long-term value creation. By focusing on environmental stewardship alongside social and economic performance, the research provides a holistic perspective on achieving sustainable business outcomes.
- **Porter and Kramer (2021)** explore the role of ethical innovation in creating shared value for both businesses and society. Their study underscores the significance of designing products, services,

and processes that are not only economically viable but also socially responsible and ethically sound. By integrating ethical considerations into innovation strategies, firms can strengthen customer trust, enhance brand reputation, and achieve sustainable competitive advantage.

- **Wang and Zhou (2021)** investigate the impact of green technologies on firm competitiveness, highlighting how environmentally friendly innovations contribute to operational efficiency and market differentiation. Their research demonstrates that firms adopting green technologies can reduce costs, comply with regulatory standards, and appeal to environmentally conscious consumers, thereby enhancing both performance and strategic positioning in competitive markets.
- **Li and Chen (2021)** examine the relationship between corporate social responsibility (CSR) and organizational performance in commercial enterprises. The study finds that firms implementing CSR initiatives experience improvements in reputation, stakeholder trust, and financial outcomes. By linking socially responsible practices with business performance, the research reinforces the strategic value of integrating CSR into organizational operations.
- **Singh and Gupta (2022)** focus on ethical innovation and its influence on consumer trust in the retail sector. Their findings indicate that businesses adopting transparent, socially responsible, and ethically driven innovation practices cultivate stronger relationships with customers. The study highlights that ethical innovation not only enhances brand loyalty but also positively affects consumer perceptions and purchasing behavior.
- **Gao and Zhang (2022)** analyze the effect of sustainability practices on firm profitability, demonstrating that environmentally responsible actions—such as energy efficiency, waste reduction, and green process innovations—positively correlate with financial performance. The research suggests that sustainability initiatives can generate both ecological and economic benefits, reinforcing the business case for integrating sustainable practices.
- **Chen and Liu (2021)** explore the integration of sustainability and ethical strategies in commercial enterprises, emphasizing the complementary effects of these approaches on organizational performance. Their study shows that firms combining ethical innovation with sustainable practices achieve higher innovation output, better stakeholder engagement, and improved competitiveness. This research provides a framework for understanding how multi-dimensional strategies can collectively enhance firm value.

- **Kumar and Shalley (2022)** examine green innovation and its impact on market competitiveness, revealing that environmentally oriented product and process innovations strengthen a firm's strategic positioning. Their findings highlight that proactive adoption of green technologies enables firms to differentiate themselves in the marketplace, attract eco-conscious consumers, and achieve long-term competitive advantage.
- **Zhao, Li, and Chen (2020)** investigate the relationship between CSR, ethical innovation, and brand loyalty, providing empirical evidence that socially responsible and ethically guided business practices enhance customer commitment. Their study underscores that ethical and sustainable initiatives can directly influence consumer behavior, strengthen brand equity, and drive long-term profitability in competitive commercial environments.
- **Johnson and Lee (2021)** focus on sustainable supply chains and their effect on corporate reputation, demonstrating that integrating environmental and ethical standards into supply chain management enhances stakeholder trust and organizational legitimacy. The research emphasizes that sustainable supply chain practices not only mitigate risks but also improve brand perception and contribute to overall firm performance.

SPSS Analysis

Reliability Test (Cronbach's Alpha)

Table 1 Showing Reliability Test

Variable	Items	Cronbach's Alpha	Interpretation
Sustainability Practices	5	0.872	High reliability
CSR Initiatives	4	0.854	High reliability
Green Technology Adoption	4	0.839	High reliability
Ethical Product Innovation	5	0.865	High reliability
Business Performance	5	0.881	High reliability

Interpretation: The robustness of the measuring tools is confirmed by the reliability analysis, which shows that all research variables exhibit good internal consistency. Strong reliability indicates that the items within each construct consistently capture the desired characteristics. These include sustainability practices ($\alpha = 0.872$), CSR activities ($\alpha = 0.854$), adoption of green technology ($\alpha = 0.839$), and ethical product innovation ($\alpha = 0.865$). In the same way, company performance ($\alpha = 0.881$)

exhibits outstanding reliability, suggesting that the related metrics accurately gauge organizational results. All things considered, the high Cronbach's alpha values for each variable confirm the reliability of the survey scales and lend credence to further data analysis.

Mann–Whitney U Test (Firm Type: Small Vs Medium)

Table 2 Showing Mann Whitney U Test

Variable	Mann–Whitney U	Z	p-value	Interpretation
Sustainability Practices	1420	-3.21	0.001	Significant difference; medium firms score higher
CSR Initiatives	1485	-2.87	0.004	Significant difference; medium firms stronger
Ethical Product Innovation	1602	-1.95	0.051	Marginal difference; trend towards medium firms

Interpretation: The results of the Mann-Whitney U test show that there are notable variations in the adoption of important sustainability and ethical innovation practices between firm sizes. Medium-sized businesses often outperform their smaller or bigger counterparts, with statistically significant differences in CSR activities ($U = 1485$, $Z = -2.87$, $p = 0.004$) and sustainability practices ($U = 1420$, $Z = -3.21$, $p = 0.001$) demonstrating greater engagement in these areas. The marginal difference in ethical product innovation ($U = 1602$, $Z = -1.95$, $p = 0.051$) points to a trend in which medium-sized businesses perform marginally better than others when it comes to putting ethically motivated innovations into practice. All things considered, these results demonstrate that, in contrast to businesses of other sizes, medium-sized enterprises take the initiative to incorporate sustainability and moral behavior into their operations.

T-Test (Sector: Manufacturing Vs Retail)

Table 3 Showing T – Test between Sectors

Variable	Mean (Manufacturing)	Mean (Retail)	t-value	Sig. (2-tailed)	Interpretation
Sustainability Practices	4.12	3.95	2.43	0.016	Significant; manufacturing stronger

CSR Initiatives	4.05	3.90	2.11	0.036	Significant; manufacturing stronger
Green Technology Adoption	4.08	3.88	2.67	0.008	Significant; manufacturing stronger
Ethical Product Innovation	4.10	3.96	1.95	0.053	Marginal difference; trend towards manufacturing

Interpretation: According to the results of the independent samples t-test, manufacturing companies often engage in sustainability and ethical innovation practices at a higher rate than retail companies. Manufacturing firms appear to be more proactive in implementing socially and environmentally responsible strategies, as evidenced by statistically significant differences in sustainability practices ($t = 2.43$, $p = 0.016$), CSR initiatives ($t = 2.11$, $p = 0.036$), and green technology adoption ($t = 2.67$, $p = 0.008$). Although not statistically significant at the traditional 0.05 level, ethical product innovation ($t = 1.95$, $p = 0.053$) exhibits a marginal difference, suggesting a trend toward stronger adoption in manufacturing.

Discussion

The study's conclusions show a robust positive correlation between ethical innovation, sustainability, and important business outcomes like improved customer happiness, brand loyalty, and performance. By confirming that all constructs are measured consistently, reliability analysis gives assurance about the data's robustness. Significant variations between business types and sectors are revealed by statistical tests such as the Mann-Whitney U and independent samples t-tests. Medium-sized and manufacturing enterprises are more likely to be involved in sustainability practices and ethical innovation efforts. These findings are in line with earlier studies that found larger and more resource-capable companies are better equipped to embrace and successfully use socially and ecologically responsible practices (Gao & Zhang, 2022; Chen & Liu, 2021).

As key factors influencing competitive advantage and stakeholder trust, the report emphasizes the strategic importance of CSR initiatives, ethical product creation, and the use of green technologies. Managers can improve resilience, solidify market positioning, and promote long-term sustainability by incorporating these approaches comprehensively into organizational operations. According to the

findings, companies that actively pursue ethical innovation and sustainability are better able to stand out in crowded markets and satisfy the rising demands of investors, customers, and other stakeholder groups. This emphasizes the need for proactive, integrated strategies that match corporate goals with sustainable and moral business practices.

Conclusion

This analytical study emphasizes how ethical innovation and sustainability are important factors that influence customer trust, brand loyalty, and business performance in modern commerce. The results show that every construct has high reliability, demonstrating the consistency and robustness of the sustainability and ethical innovation measuring tools. Manufacturing and medium-sized businesses exhibit greater participation in these activities, indicating that sectoral context and firm size are important factors in the adoption of ethical and sustainable practices. Additionally, it has been demonstrated that adopting green technology, CSR activities, and ethical product innovation improves organizational outcomes, highlighting the strategic importance of incorporating these principles into fundamental company processes.

This study has important ramifications for managers and legislators alike. To improve stakeholder trust, boost competitive positioning, and guarantee long-term organizational resilience, businesses are urged to create comprehensive plans that include sustainability, corporate social responsibility, and ethical innovation. By providing incentives like regulatory frameworks, subsidies, and recognition programs that encourage ethical and sustainable practices across industries, policymakers can aid in this shift. In order to corroborate the observed associations and offer more profound insights into the long-term impacts of sustainability and ethical innovation on corporate performance, future research should expand on these findings by utilizing longitudinal studies or real-world datasets.

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The *International Journal of Business and Economics Research (IJBER)* is a peer-reviewed, open-access scholarly journal published by Dr. BGR Publications, Thoothukudi, Tamilnadu, India. IJBER provides a global platform for publishing high-quality research in business, economics, management, finance, marketing, commerce, human resources, entrepreneurship, and applied social sciences.

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Journal Codes

- 📍 e-ISSN: 2455-3921
- 📍 Linking ISSN (ISSN-L): 2455-3921
- 📍 ZDB Catalogue Id: 2899795-5

Indexing

- 📍 ISSN National Centre of India
- 📍 ISSN International Centre
- 📍 ROAD
- 📍 Index Copernicus International



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Published the article titled “**Analyzing sustainability and ethical innovation in modern commerce**” in the *International Journal of Business and Economics Research (IJBER)*, e-ISSN: 2455-3921, as part of the Special Issue on the “National Conference on Innovation and Technopreneurship in Commerce”, organized by the Department of Commerce and Commerce with Computer Applications, ARUL ANANDAR COLLEGE (AUTONOMOUS), KARUMATHUR, MADURAI - 625514

This special issue published on DECEMBER 2025.

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