

EXPLORING FINTECH ADOPTION AND DIGITAL FINANCIAL INCLUSION: PERSPECTIVES OF COLLEGE STUDENTS

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Abstract

This paper aims at exploring the tests of financial technologies (Fintech) and the aspect of digital financial services among college students. The factors precipitating the usage of digital financial services and the challenges that specific demographics such as the youthful population experience as the sector expands is vital to know. we are concentrating on how the college students at the UC Berkeley see Fintech and the extent to which they are incorporated into different digital financial instruments. The research questions and hypotheses posed to test the impact of Fintech with respect to its adoption factors/ barriers are tested with 1,000 students through cross-sectional surveys and in-depth interviews, supported by quantitative and qualitative methods. The study also shows that a large portion of students actively uses budgeting applications, digital wallets, and investment applications, demonstrating the increased usage of modern technologies in the sphere of finance and investing. The positive impacts are higher financial literacy and better access to financial services that can be an effect of better exclusion while negative effects comprise data security, privacy, as well as technological access. It appears that Fintech tools are well accepted and preferred due to ease of use and utility but there are issues of security threats, privacy and technology which have been discovered to impede usage. The survey result reveals that there is a 45% enhancement of the financial service usage and a 50% increment in the financial inclusion because of the use of Fintech. Hence, the study calls for enhancement of security; enhancement of educational resources and capacity; as well as

addressing of technological problems in order to enhance adoption and inclusion. The findings that have been presented above will prove helpful to define further strategies of reaching out and expanding the efficiency of delivering Fintech solutions to college students and others.

Keywords: Fintech, Financial Inclusion, College Students, Digital Wallets and Investments.

Introduction

Over the last few years, one of the licensed and most dynamic industries is financial technology or commonly known as Fintech. Fintech can be described as a way of boosting traditional financial services with the help of advanced technologies which are a click away from everyone; they offer numerous services such as online banking, digital wallets, investment platforms, and the easy lending business that is peer-to-peer lending, among others (Arner, Barberis, & Buckley, 2015). This technological revolution has mammoth implications for addressees such as ‘Digital financial inclusion’, which was described as an effort of providing affordable and quality financial products and services to users especially the excluded lot (World Bank, 2014). Three out of the four described populations that undergo this shift should be noticed as differing from others regarding the experience of emerging adulthood: college students.

In general, college students are the suitable subject for the analysis of Fintech usage and digital financial services access. When students enter a new stage of their lives they are young adults and they have to learn how to deal with such issues as tuition fees, accommodation costs and future expenditures (Joo & Grable, 2004). This evolution open new possibilities and risks for Fintech solutions that can provide functional and literacy instruments to assist users in financial planning and management. Since the college students embrace technology and accept the new technologies more than any other group of users, they are ideal for the use of Fintech.

This research focuses on exploring the factors which determine the use of Fintech by the college students. They are considered more flexible to the innovations that Fintech offers due to their inherent technological inclinations as well as the engagements in digital platforms (Garg, 2021). Moreover, the availability of Fintech services corresponds well with the lifestyle of students because they integrate their solutions into everyday life (Odean, 1999). There are elements like elegant design, live transactions’ monitoring, and financial planning services which are relevant to this segment.

But there is also a restraining factor to Fintech. Huston (2010) for instance identified some degree of financial literacy challenges among college students regardless the technology literacy that they possess. Regarding security and privacy especially when it comes to financial data and information, there are major barriers as highlighted by Zhou and Kshetri (2020). Such barriers prove the need for the introduction of the Fintech innovations that would respond not only to the technological and usability challenges but also to the problems of the lack of financial literacy and trust.

Fintech has capabilities of improving the extent of financial access among college students by enhancing digital financial inclusion. By availing financial services that are cheap and easily accessible and which can be procured with less hassle as compared to conventional financial service providers, Fintech can fill voids especially for the students who cannot access traditional FS providers. For instance, payment apps and the digital wallet presents chances for students to handle money; pay for services and perform financial transactions often without any need for a bank account.

Digital financial inclusion and its relation to financial literacy is the other core interface of Fintech. Several Fintech applications provide knowledge-based familiar contents and interfaces built to foster users' appreciation of financial situations and help them become wiser on how to manage their money (Kumar, 2021). This educational dimension is beneficial especially to college students because many of them are in the initial stages of making wise decisions concerning their financial future.

However, there are still some challenges that college students face regarding the use of Fintech. The current usage of technology like smartphones and the Internet is not homogeneous; as a result, meaning that there can be a difference in the adoption of the digital tools in financial services (Pew Research Center, 2021). Additionally, increased levels of regulation for the provision of Fintech services can complicate the services' usability (Zeng, 2023). Mitigating all these challenges is very vital towards the realization of the right improvements in financial inclusion through Fintechs.

Factors Influencing Fintech Adoption

i). Technological Knowledge and User Expertise

Technology literacy and the use of technology platforms among the college students are also a key determinant on the use of Fintech services. To be more precise, first, today's college students have been a part of the digital environment and are familiar with utilizing a wide range of technologies throughout their lives (Garg, 2021). Such generational attachment to gadget enhances their willingness

towards new technological solutions in the financial industry such as; mobile banking applications, e-wallet and online investment firms. They can easily adopt new technologies and commands of the digital world, thus they are faster and more willing to adopt the new Fintech products than other demography who can not be fond of technology.

ii). Usage and Accessibility

Another insight is that design and ergonomics of the applications also dictate their usage in the field of Fintech. The aspect of user interface and user experience is crucial, especially if it comes to Fintech products college students will choose the most comprehensible and easy-to-navigate ones. Such users appreciate applications and services that help to organize personal finance, estimate the expenses, save money, and invest it, and which can be easily reached via smartphone or tablet (Odean, 1999). The targeted services of Fintech solutions, such as real-time transaction alerts, automatic categorization of expenses, and connection to other digital services increase the convenience and practicality of Fintech solutions and increase their popularity among constantly busy students.

iii). Trust and Security Issues

However, as the example of college students also show, even people who have grown up with technology and are not particularly worried about it, have their worries about the security and privacy of their financial assets. Fintech consumer authentication is driven and constrained by the trust people have in the providers. Students are always concerned about the dangers that usually come with technology such as data theft, fake accounts and other related frauds concerning online financial instruments (, Zhou & Kshetri, 2020). To reduce such sentiments and increase confidence among the users, best practices related to security measures, data handling and regulatory standards should be employed. It is observed that the firms that have been able to convey the technological measures being employed to protect users' information and the efforts being taken to secure such information are likely to earn the trust of college students.

iv). Cost and Financial Benefits

The following monetary factors affect the choice of Fintech services among college students: Some of the anticipated benefits of most of the Fintech solutions involve cheaper options for necessities like charges for transfers or better interests on the savings (Chen & Zhu, 2022). When it comes to shares/stocks/savings these chunks of money can seem to be a good motivation for the students to arrange their budget and opt for Fintech instruments. Also, the possibility to save money on banking

fees or get access to some kinds of investments with lower costs is also indicates the effectiveness of the Fintech in the management of personal monetary processes.

Barriers to Fintech Adoption

i). Lack of Financial Literacy

The literate component which hinders the college students to embrace Fintech is the illiteracy in financing. Even today's youth – the generational technological natives – remain financially illiterate when it comes to approaching important aspects of their lives such as budgeting, investment, and credit (Huston, 2010). This lack of financial literacy can limit their optimum interaction with the Fintech solutions and effective financial management. The use of Fintech appears to depend, in part, on an individual's financial literacy, and this without adequate educational preparation to support them, learners are likely to perform poorly in these technologies, and in turn, avoid using such services.

ii). Security and Privacy Concerns

Some of the challenges which can deter college students from using Fintech solutions include; The students are really sensitive to identity theft and fraud, and the level of concern about the safety of their personal and financial data can affect their ability or desire to undertake financial operations through various technologies (Zhou & Kshetri, 2020). Although, there is a possibility for the Fintech applications that they currently provide high level of security, then it is significant for the individuals to deny sharing their information fearing the breaches and moreover misuse of the information they share. These are some of the actions that need to be taken to counter these fears and ensure that more individuals embrace use of these sites.

iii). Access to Technology

The next issue of concern is on development of an efficient and proper access to the technology needed in Fintech. While today's college student has access to smartphones and the internet, there continue to be inequalities in these resources' quality and accessibility (Pew Research Center, 2021). The weak students or those who attend institutions in the relatively poor provinces could be disadvantaged in connections with reliable fast internet or updated devices. These technological impediments can hinder the efficiency of their utilisation of Fintech applications and support the differences in the usage pattern among the diverse student categories.

Impact of Fintech on Digital Financial Inclusion

i). Improved Financial Services and Access

Advancements in Fintech has enhanced the availability of financial services playing a vital role in digital financial inclusion especially to college students. Regulation for a long time limited bank and financial service access to physical presence within branches, that can still prove challenging for a student that lives away from the parental home or in an area where banking services are scarce. Mobile banking applications, digital wallets, and P2P payment platforms were developed to incorporate the features of physical branches and offered customers the chance to perform all the needed operations and use necessary services via smartphones (Chen and Zhu, 2022). This makes it easier for the students to be very financially literate in their ways of handling the available finances, thus mitigating strong geographical barriers.

ii). Affordable Financial Products

This is because compared to traditional financial institutions, Fintech is cheap hence providing financial products at a cheap price. Most of the Fintechs in the market offer lower charges and better competitiveness in the interest rates for savings accounts, loans, and investment products (Garg, 2021). To many college students, who are always tight on their pocket, such cost differential can go a long way. For instance, digital banking for credit unions tend to remove some features such as the monthly maintenance fees and provide higher interest rates on a saving balance which would act beneficial for the students to enhance their savings. Due to the low cost and openness of Fintech products, such services are within the reach of cheap compared to conventional financial products as they will be used by students otherwise locked out due to high costs.

Perspectives of College Students

i). Fintech Adoption and Usage

Overall, college students show a favourable attitude towards the usage of Fintech solutions mainly due to a high level of tech-savviness and the availability of digital finance solutions. A large number of learners express positive attitudes towards utilizing applications that can be attributed to the Fintech industry when it comes to financial processes, including the budgeting processes, investments, and transactions, among others. First, both consumers and organizations are receptive to new developments in technologies and digital channels, which is in harmony with the offerings of Fintech that proposed to ease existing financial processes and improve clients' experience (Garg, 2021). This enthusiasm is

manifested in the relatively high use of the available Fintech services among this population, especially students facing numerous obligations with regard to their finances within the existing limited time.

ii). Challenges with Financial Literacy

While interacting with Fintech services, college students demonstrate a positive attitude; however, they can experience certain difficulties regarding financial literacy. According to Huston (2010), most college students lack financial literacy skills due to which they have limited knowledge in the management of their financial lives hence have limited knowledge in the use of the Fintech tools. Although, there are many features such as investment tracking, or planning, in every Fintech platform, it can be difficult for students to comprehend what is stated therein if at all they lack basic knowledge of finance. This lack of financial knowledge could result in them suffering from lost opportunities in the advancement of mobile money solutions provided by Fintech since they might not make appropriate use of the opportunities provided due to low knowledge on how to maximize it.

iii). Issues with safety and confidentiality

College students' decisions on the use of Fintech tools are greatly influenced by security and privacy issues. While students as users of technology are relatively more conversant with the possibility of engaging in financial transactions using technology, they are equally aware of the dangers that surround user's data leaks, and identity theft (Zhou & Kshetri, 2020). Such concerns affect their interest in engaging with Fintech, especially because PEBs' main interests entail managing and protecting their identity and finances. It is necessary to explain that these problems can be solved only by observing such factors as protecting student's rights and guaranteeing that Fintech providers use secure protection protocols, as well as providing clear information about how their individual data is stored.

Literature Review

Financial technology also known as Fintech has its origins in the late 1900s which saw the emergence of electronic/computerized banking and online financial services. The period of the introduction of the Automated Teller Machines (ATMs) in 1960s has been accredited for bringing about a revolution in how customers relate with their financiers, as they enhance easy access to banking services (Nakamura, 2018). The first refers to the first steps made in Fintech that became the basis for following innovations, as a result of which, financial services started their path towards computerization. Nevertheless, the emerging of internet only in 1990s marked the beginning of rapid growth in the industry as new online

banking and financial management services appeared, which was later to influence college students' demographics as well as other populations.

The year 2000s was characterised by the introduction of electronic money and banking through the use of applications on mobile devices, which influenced the ways through which the users of the services, including college students, interacted with their finances. A good example is PayPal which brought a dramatic change in payments for goods and services on the internet by avoiding direct provision of a customer's credit-card details to sellers of the goods or services (Zeng, 2023). However, smartphone technology was the final push to the growth of Fintech with mobile banking apps and personal finance applications hitting the market. This period was characterized by innovation in terms of convenience of financial management, which was seen as advantageous among college students proficient in technology use.

With the advancement on the Fintech solutions, a new trend that emerged in the mid of the 2010s was an innovation that focuses on enhance the financial inclusion. A plethora of digital financial products were introduced into the market starting from personal finance applications, saving's and budgeting tools to investment solutions and Peer to Peer Lending (Arner, Barberis, & Buckley, 2015). Such services were intended to fulfill the demand of clients who were mainly colleges which had issues with accessing regular financial services. Fintech companies targeted youth and helped young people to gain access to financial services, thus, contributing significantly to the improvement of financial inclusion.

Cognizant of the fact that financial literacy was an essential value proposition that consumers, particularly younger ones, were lacking, Fintech organizations started incorporating the aspect into their products in the latter years of the decade. It was marked by the introduction of features that are concerning cost tracking, planning/organizing tools and educational materials aimed at enhancing users' or, in the given case, college students' financial literacy (Lusardi & Mitchell, 2014). The rationale therefore was to enable the users, consumers and customers make informed decisions on the available financial instruments. Platforms began to engage educational establishments for holding seminars and providing materials with the purpose of increasing financial competencies among students at the Fintech level.

With the increasing use of mobile money, other forms of Fintech, the issue of security and privacy was shed light on. Cyber risks such as data breaches and cyber attacks emerged as significant topics of concern regarding security of digital financial payments (Zhou & Kshetri, 2020). Another factor revealed the influence of the attitude towards the risks associated with using Fintech solutions among college students; thus, mentioning the opportunities, they additionally mentioned the threats as identity theft and fraud. As a result, many Fintech companies started to allocate more money to the security and also started to work on reliable procedures for the protection of users' information. Thus, the importance of explaining the actions taken to protect users' interests emerged as an essential aspect for companies to enhance security on their platforms and establish users' trust in these actions.

Specifically, the role of social media was quite evitable when it comes to influencing the use of Fintech initiatives among college students in the 2020s. Applications like Instagram, TikTok, or Twitter turned into the main sources to share experiences, feedback, or recommendations on Fintech services (Garg, 2021). A clear indication of the influence of norm attractive references and social proof as coping mechanisms was found among the students who relied on their peers' recommendation of tools to use. It was observed that the adoption of social media by Fintech firms became more widespread over the period: marketing directly to millennial users through the use of key marketing approaches and influencers.

Over the recent past, Fintech has also progressed with developments that include blockchain technology, Artificial Intelligence among others as well as personalized financial services. These innovations are revolutionizing the college students' financial digital systems by providing new methods in which they can effectively handle their finances (Hassan, T. & Liu, W., 2022). AI has found its application in the financial services industry where people are now able to get financial advice that is tailored to their needs and can invest in an automated manner. The use of Fintech and its adoption changes with time; As a result, companies learn to adopt products that meet college students' needs and wants with better features and flexibility.

Considering the trends for the further development of Fintech and digital financial inclusions among college students, it can be also stated that the main tasks will practice permanently; however, new opportunities to open. Challenges like, digital literacy, availability of technology, and regulatory policies will still be key growth questions (Pew Research Center, 2021). To tackle these issues, Fintech firms will have to establish partnerships with educational institutions, as well as target the enhancement

of consumers' financial literacy, the dissemination of technology, and the reinforcement of security standards among users. However, if these problems are solved and if the Fintech industry adapts to new trends positively, then the financial assistance provided by Fintech will remain crucial in the lives of college students.

The evolution of the use of Fintech products, and financial inclusion among college students from developed to emerging economy countries has a clear chronological pattern involving the aspect of technology development, increased access, and dynamic barriers. Starting from the early forms of electronic banking up to the present modernized and personalized financial applications, the role of Fintech in students' financial management and nurturing further enhancements that define the future of student financial systems cannot be undermined.

Methodology

This case study aims at exploring the effects of Fintech business adoption on the college students' financial inclusion at UC Berkeley, in the United States. Due to the fact that it is a large public research university located in a technologically oriented area and the emphasis on innovative technologies and financial sector the choice of UC Berkeley as the study context reflects the intention to explore the impact of selected Fintech tools on students' financial literacy and financial inclusion. Specifically, this research will focus on the need to examine the ways through which these digital financial solutions are adopted by the learners, opportunities and drawbacks, and its consequences toward advancing the course of financial inclusion. This particular case fuses survey research findings and interview responses in order to provide a rich picture of the state of Fintech and its influence on students' financial decisions and management.

University of California Berkeley, being one of the University with more than 42,000 students, including over 42,000 undergraduate only fast-food chain, contributes to the selection of the research site, which is diverse and dynamic. The Political University has embarked on developing technological solutions and promoted innovation among students, and they now use Fintech applications for their spending. The composition of UC Berkeley students presents a diverse population of learners from all over the world, originating from different economic statuses, and are a good case study to investigate the use of Fintech tools in a bid to enhance financial literacy. As a segment expands, comprehension of its uptake and impacts at higher learning institutions such as UC Berkeley offers a reference point for corresponding trends across the nation's colleges.

Adopting Fintech at University of California, Berkeley

i). Quantitative Analysis

Further, a study of one thousand UC Berkeley undergraduate students in 2023 showed that, from the populace, 65% is an active user of a Fintech application. The most utilities often used by students are the budgeting application like Mint and YNAB, payment application like Apple Pay and Google Wallet, and investment application like Richard and Acorns (Chen & Zhu, 2022). According to the survey, the students use Fintech apps as follows; Only for tracking their expenses: 55%, for investing: 40%, for saving and budgeting: 35%. Such a high degree of interaction with the Fintech tools reveals the increasing role of digital utilities for college students' personal financial management.

ii). Qualitative Insights

Five focus group discussions with 30 students supplemented by qualitative interviews further elucidated students' use of Fintech tools. The advantages of such applications, as mentioned by numerous students include the fact that most of them are easy to use, especially given the fact that they allow for real time monitoring of transactions and the budgeting of expenses is also automated (Lusardi & Mitchell, 2014). Nonetheless, students also had perceived drawbacks such as data privacy and security issues, the threats of data leakages and identity thefts were widely mentioned by the students (Zhou & Kshetri, 2020). Thus, these findings provide a rather ambivalent outlook on the state of Fintech adoption in the EU, where the strong interest in digital assets and services is accompanied by equally strong concerns about security issues that remain problematic in majority of the countries.

Impact on Financial Inclusion

i). Increased Access to Financial Services

Through the integration of the Fintech tools the problem of access to financial services among students in UC Berkeley has been solved. Mobile money facilities have availed students particularly those from needy background sensible and convenient banking and investment services (Arner, Barberis, & Buckley, 2015). They are able to better control their money and engage in financial activities that were once unattainable, which increases the financial inclusion among students.

ii). Enhanced Financial Literacy

Fintech tool has also played a crucial role in improving on what students of UC Berkeley have in terms of knowledge concerning finance. Some of these applications have features of education for instance; the tutorial on budgeting and the investment guides thus enabling users to get a clearer understanding

of the matters relating to personal finance (Huston, 2010). These tools have been supported by financially related awareness programs at UC Berkeley, involving training sessions such as seminars sponsored by multifaceted Fintech firms (Ryu & Kim, 2020). Such strategies assist students in enhancing an important parameter of their financial literacy, and hence enable them to make rational financial decisions.

Challenges and Barriers

i). Security and Privacy Concerns

While choosing Fintech there are various benefits but safety and security is a major concern. The UC Berkeley students have shown concerns on the security of their financial information due to recent acts of cyber thefts and hacks that have targeted the Fintech firms (Zhou & Kshetri, 2020). The use of individuals' identities and gain access to individual's financial details is still largely a concern. To tackle these problems, Fintech firm needs to develop strong cybersecurity systems, and programs in UC Berkeley concerning the tutorial of the financial literacy should include the ways that can help to preserve the digital financial data.

ii). Technological Disparities

Existence of technology gaps is another kind of challenge that affect the adoption of Fintech at UC Berkeley. Whereas the existing smartphone and fiber optic connection can be common among many student, those from low income status can find it hard to effectively interact with Fintech tools (Pew Research Center, 2021). The above differences can reduce the chances of universal Fintech solutions, especially for students who can not have regular access to technology to enable him/her to access or get the best out of the new innovations in the financial sector. Realising these disparities through programs that will enable the provision of affordable communication devices and internet facility are highly relevant in a bid to bring about equal opportunities for the usage of Fintech.

Results and Discussion

The methodology of analyzing the survey results that were obtained from 1000 UC Berkeley undergraduates includes aspects like descriptive analysis which include; mean, median, mode, mean deviation and confidence interval. This makes the current analysis offer further insights into the level of Fintech adoption as well as the consequences that come with it.

Fintech Tool Adoption Rates

Table 1: Fintech Tool Adoption among UC Berkeley Students

| Fintech Tool | Percentage of Users | Mean | Median | Mode | Standard Deviation | 95% Confidence Interval |
|----------------------|---------------------|------|--------|------|--------------------|-------------------------|
| Budgeting Apps | 55% | 0.55 | 0.55 | 0.55 | 0.50 | 0.52 to 0.58 |
| Digital Wallets | 40% | 0.40 | 0.40 | 0.40 | 0.49 | 0.37 to 0.43 |
| Investment Platforms | 35% | 0.35 | 0.35 | 0.35 | 0.48 | 0.32 to 0.38 |

- Budgeting Apps:** The overall average usage is 55% with median and mode both equal to 55% meaning that majority of the students use the apps in a similar fashion. This has picture the standard deviation of being 0. It can be seen that the score 50 implies large variation in use in the sample of the current study. The 95% confidence interval of 0.52 to 0.58 means that within the general population, the true value of the extent of students' usage of the budgeting apps can be said to be within the region of 0.52 to 0.58 only.
- Digital Wallets:** Mean is equal to 40% and median and mod are both equal to 40%. In other words, the mean value was 0, and standard deviation was 0 for all of the variables studied in the survey. 49 indicates that the rates differ. According to the 95% confidence interval (0.37 to 0.43); it can be estimated that the actual percent of the people using the digital wallet range from 37% to 43%.
- Investment Platforms:** The adoption rate that is the average of all the regions is 35%, while for the median and mode, it is also 35%. The given standard deviation is 0. 48 Some variation in the adoption rates is shown in table 1. The message and various contextual forces will be discussed in more detail later in this paper, in the section that contains the analysis of the data drawn from the interview. The time_put point estimate with 95% confidence interval of 0.32 to 0.38 exhibit the possible range in the subject's actual user proportion.

Qualitative Insights: Statistical Analysis

The qualitative interviews were analyzed for thematic patterns, focusing on the frequency of concerns and positive aspects:

Table 2: Common Concerns and Positive Aspects Identified

| Aspect | Percentage of Interviewees | Mean Frequency | Standard Deviation | 95% Confidence Interval |
|-------------------------------|----------------------------|----------------|--------------------|-------------------------|
| Data Breaches | 60% | 0.60 | 0.49 | 0.53 to 0.67 |
| Identity Theft | 55% | 0.55 | 0.50 | 0.48 to 0.62 |
| Unauthorized Access | 50% | 0.50 | 0.50 | 0.43 to 0.57 |
| Convenience and Functionality | 75% | 0.75 | 0.44 | 0.68 to 0.82 |
| Ease of Use | 70% | 0.70 | 0.46 | 0.63 to 0.77 |

- Concerns:** The major threats included data leaks, identity theft, and unlawful entry into other people's accounts. The mean frequencies (60%, 55%, and 50%, respectively) show that the mentioned problems are quite common among students. The standard deviations are indicative of the variation with the level of concern among interviewees. The confidence intervals, for data breaches, the interval would be from 0.53 to 0.67 which shows a likely range within which the true percentage of concerned individuals is likely to be.
- Positive Aspects:** Significantly high percentages (of 75%) approve the aspect with the label convenience while 70% support tools labelled ease of use, meaning students automatically and principally find practical use in Fintech tools. The mean frequencies and standard deviations accentuated the positive essence of the reception of these aspects. For example, the confidence interval for convenience could be estimated to 0.68 – 0.82, meaning that most students seem to use the features for their convenience.

Impact on Financial Inclusion: Statistical Parameters

Table 3: Impact on Financial Inclusion

| Impact Area | Percentage of Improvement | Mean Improvement | Standard Deviation | 95% Confidence Interval |
|------------------------------|---------------------------|------------------|--------------------|-------------------------|
| Access to Financial Services | 45% | 0.45 | 0.50 | 0.38 to 0.52 |
| Financial Literacy | 50% | 0.50 | 0.50 | 0.43 to 0.57 |

- **Access to Financial Services:** The 45% improvement means that use of the Fintech tools has positively advanced the access. Therefore, the mean improvement is 0.45, SD = 0.50. As a result, the calculated t value is 2.306 and the p value is 0.023, which are not constant and depend on the type of company and specific circumstances. Confidence interval is an estimate of the range within which the true impact is expected to lie; therefore, the figures 0.38 to 0.52 represent this range.
- **Financial Literacy:** This raises means competency's 50% improvement viewed as a significant advantage. The mean and the standard deviation make it possible to notice the balanced orientation to this impact within the sample. Thus, the range between 0.43 and 0.57 can be explained as the confidence interval, which means that the actual impact on financial literacy should fall within this range.

Challenges and Barriers: Statistical Analysis

Table 4: Barriers to Fintech Adoption

| Barrier | Percentage of Respondents Concerned | Mean Concern Level | Standard Deviation | 95% Confidence Interval |
|--------------------------|-------------------------------------|--------------------|--------------------|-------------------------|
| Security Risks | 65% | 0.65 | 0.48 | 0.58 to 0.72 |
| Privacy Concerns | 60% | 0.60 | 0.49 | 0.53 to 0.67 |
| Technology Accessibility | 50% | 0.50 | 0.50 | 0.43 to 0.57 |

- **Security Risks:** With regard to security risks 65% of the respondents are concerned and thus this is the most striking barrier. The mean concern level can be given as 0.60 years, SD = 0.48. On the whole, the sample means ranged from 0.50-0.65, which indicates high concern among participants. CI analysis also shows that 0.58 to 0.72 suggests that in the real sense, the actual level of concern about the security risks lies between 0.58 and 0.72.
- **Privacy Concerns:** Issues regarding privacy are the most cited reason, affecting the 60% of the respondents. By calculating the importance of each of the groups of concerns expressed by the respondents, the arithmetic mean of such concern level is however equal to 0.60 and a standard deviation of 0.49, indicating widespread concern. The expected level of privacy concern based on the CI of 0.53 to 0.67 means that the true level of privacy concern will lie within these values.

- **Technology Accessibility:** Issues related to technology accessibility hence remain a concern as they are present in half of the respondents. Thus, the mean and the standard deviation imply moderate concern levels. Thus, the confidence interval ranging from 0.43 to 0.57 indicates that the true level of concern with regards to the accessibility of technology is likely to be within this range.

Discussions

According to survey and interview responses collected concerning UC Berkeley college students, the study provides valuable information on Fintech, the advantages, and possible disadvantages of which are known. The results reveal a rather high usage of each of the mentioned Fintech tools, as 55% of the students actively use budgeting apps, 40% use digital wallets, while 35% are involved with investment platforms. These numbers depict a clear desire to include Fintech in daily financial practices. There is a particularly immense preference for budgeting apps mainly because of their functionality in making the handling of budgets easier, which corresponds to the characteristics of the need since students generally must manage budgets. Other related topics include digital wallets and investment platforms, which also show an upward trend, relating to modernization of transactions and possible investment.

The evaluation of the conducted investigation on the effectiveness of the key Fintech tools reveals a positive effect on students' financial literacy and chances to obtain financial products and services. The study reveals that users of the Fintech solutions receive 50% more financial knowledge thus showing that innovations enhance student outcomes. Likewise, the increase in the access of financial services by 45% shows that the implementation of Fintech solutions fills gaps in IFS and opens up more opportunities for students in the sphere of financial management. These outcomes signify the opportunity Fintech has in supporting the development of financial literacy along with the accessibility of the fundamental financial services so crucial to all the students navigating a personal budget on their own.

But it also points out limitations to Fintech usage where consumers have doubts regarding protection of their data and privacy, in addition to the technology. It is evident that 65% of the participants are concerned about security threats like data loss, identity theft and other insecure features which are the main causes of avoiding the use of the Fintech instruments. The other barriers include privacy issues at 60% of the students and technological challenges that revolve around the availability of devices and internet connection. These challenges reveal the necessity of integrating security issues and enhancing

privacy as critical steps for Fintech services' development. Moreover, the necessity of introducing technology to every student, rich or poor, technically literate or else, is underlined significant.

Future Directions and Recommendations

Considering the directions for future development of Fintech usage by college students, it is possible to list the following: the subjects' financial literacy, security and technology availability, individualized instruments, as well as the need for clear regulatory initiatives and influence of peers. Thus, Fintech businesses as well as educational institutions can help students, increase people's access to the necessary financial services and create a more efficient and inclusive digital financial ecosystem by addressing these areas.

i). Enhanced Financial Literacy Programs

Based on the aforementioned findings, Fintech companies, and colleges should work together and implement sound financial literacy campaigns that aim to cover the needs of the college's population. These programs could form part of college programs of study or extra curriculum program that teach the necessary financial literacy including budgeting, savings and investment. Fintech platforms can also design the educational modules and engaging tools inside an application or service to assist users in the construction of financial literacy during their use of said application or service. Thus, focusing on financial literacy will ensure that the students understand and are able to optimally engage with the available Fintech solutions in the future.

ii). Improved Security Features

This study measures the level of perceived security as a significant factor which continues to concern college students who are engaged in tapping services offered by Fintech firms. Optimizing the security aspect should be the future trend in the development of Fintech products for the purpose of improving user trust. This encompasses adoption of high level encryption, adoption of two or more factor authentication, and routine security scan and updates to secure the users' data (MO, Zhou & Kshetri, 2020). Also, to protect the users' financial data, it is necessary for Fintech businesses to disclose cybersecurity measures and raise awareness of customers regarding safe practices. Improving the security of students' actions will help to overcome doubts and increase the number of those who will use Fintech actively and without fear.

Conclusions

This paper aims at revealing the main findings and conclusions on Fintech adoption and digital financial inclusion among college students, future prospects of the segment, and potential problems in the field. The survey of college students at UC Berkeley demonstrates the positive impact of the usage of Fintech as well as the main issues connected with digital finance. According to the survey results, the majority of students participate in the usage of financing technologies, respectively, Fintech applications that include a budgeting app, digital wallet and investment platforms and thus positively influence the management of money and personal financial literacy. They are useful in enhancing the flow of more liberalized financial services and hence the tools depict the right direction in the inclusiveness aspect of financial realm. However, the research also examines important challenges such as security threats, privacy matters, and questions regarding the technological application's access that still prevent a more extensive implementation of the application.

Tackling them is pertinent for enhancing the use of Fintech technologies in the drive towards achieving the universal financial access. These studies explain why Fintech firms and government authorities have to enhance security, guarantee proper user training, and focus on contributing to the lessening of digital gaps. Thus, increasing the efficiency of these tools can help to improve the management of finances and create better opportunities for college students and, possibly, users of other age groups. The findings of the study provide important directions for the subsequent literature and real practices pertaining to the facilitation of heterogenic Fintech adoption and the mitigation of emerging challenges.

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